



# Guardianship Programmes

**α** alpha  
guardians

# Your Alpha Guardians

With many years' experience of working with children and young people of all ages, and as parents ourselves, the Alpha Guardians Team is able to offer a wealth of knowledge and experience, advice and guidance for you and your child.

From helping you select a school and assisting you with the application process, providing academic and pastoral support and attending parents evenings once your child is at their chosen school, the Alpha Guardians Team is here to help.

## Key Points

Experienced Team

Parents Ourselves

Aegis Gold Standard

BSA Accredited





# Your Local Guardian

At Alpha Guardians we believe it is important to be local to all our students, so we can assist them should the need arise.

In the geographical area that we work each student can receive our excellent service, student visits, attendance at school events and parents' evenings.

Whether your child needs new shoes, school uniform, attendance at a medical appointment, or accompaniment to an activity, Alpha Guardians is there to assist.



## Key Points

- Based in Ipswich, Alpha is able to provide guardianship for students studying in Suffolk, Norfolk, Cambridgeshire and Essex
- Each student and school is up to one hour from our office, with many less than 30 minutes away
- Host families are in similar geographical area, meaning reduced travel costs and times
- Attendance in person at parents' evenings and other school events
- Full assistance for medical emergencies with attendance at hospital or medical practice when required
- Good accessibility to London airports and the city
- Excellent working relationships with partner schools

happy **students** learn

# Alpha Guardianship Service

Our role as guardian can be wide and varied and often difficult to explain, as it varies from student to student, family to family. What is constant is that each student is at the centre of what we do, and that safeguarding and student welfare is central in helping us keep each child and young person safe and happy.

Below shows some of the things we do on a daily basis.



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### Parent Feedback

“ I would like to thank the team of Alpha Guardians for being so attentive and taking care of our daughter. ”

Mrs Korchagina

### Parent Feedback

“ We would like to thank the Alpha Guardians team for giving us lots of valuable advice and taking care of our son during his stay in the UK. Your help provided us great ease of mind and thank you so much. ”

Mrs Wong





# Your Application

School  
Selection

School  
Application

Visa  
Support

Flights &  
Travel

Alpha Guardians are here to support you from application, throughout your child's time at their school in the UK and beyond.

Whether you have already gained a school place, or would like help to find a suitable school, Alpha Guardians is here to guide and assist you through every part of the journey.

Once you make your application to Alpha Guardians, we can start assisting you with your application, providing information and liaising with you and your school in preparation for your child's arrival in the UK.





# Your Arrival

There are many things that Alpha Guardians does before your child arrives at their school in the UK including:

- Processing your application and liaising with the school
- Providing visa support documentation
- Communicating with parents
- Ensuring uniform and any supplies are purchased prior to arrival
- Arranging host family accommodation, which best fits your preferences
- Requesting your flight details and arranging the airport transfer
- Meeting your child at the airport if requested

Preparing to begin a new school can be an exciting time and Alpha Guardians is there to make this transition for you and your child as smooth as possible.



Alpha Guardians is here to help



# Alpha Support

Your child will soon integrate into school and life in the UK, routines will quickly be learnt and lessons underway.

During this time Alpha Guardians will be:

- Supporting your child, providing guidance and being available to help with any queries or questions
- Arranging travel and airport transfers to enable safe travel to/from the airport
- Providing Host Family accommodation for exeats, half terms and the longer holidays
- Attending parents evening and other main school events

Alpha Guardians is here to support both you and your child, so they can maximise their time in the UK. No matter how small the question, Alpha Guardians is here to help.



No question is too small - just ask



A background photograph of a classroom. In the foreground, a young woman with dark hair and glasses, wearing a blue and red jacket, is smiling and looking towards the camera. Behind her, another student is partially visible, also smiling. The background is slightly blurred, showing classroom decorations and other students.

### Student Feedback

“ I was very apprehensive about moving to England on my own, but it has proved very easy with the help of Alpha Guardians.”

Jimmy

### Student Feedback

“ I really don't know where to start to say thank you very much for everything you did for me. I really felt like home staying with my host family. We had many wonderful experiences and I enjoyed them very much. ”

Mattia

# What Happens Next?

## Apply to Alpha

Once we receive your application, we will then start liaising with you and your child's school to ensure everything is in place for their arrival in the UK

## Accept school place

You may already have this, however Alpha Guardians is able to assist you with school selection and application, if required. We work with many schools and can help you choose the best school for your child

## Arrange flights & visa

Once your school place is confirmed and visa applied for and received, you can then arrange flights ready for the start of school. Alpha Guardians is able to provide visa support documents

## Arrive in the UK

Alpha Guardians will arrange for your child to be met at the airport and their onward transfer. They will safely be transported to their boarding house or host family ready for the beginning of term

## Start the term

Starting the academic term and life in your chosen school is an exciting time as your child commences their studies. They will soon make new friends and learn lots of new things

## Return home or to a host

Alpha Guardians can assist with transport arrangements to ensure your child travels safely to their destination. A fully inspected host family can be arranged during the school holidays, when they are unable to travel home

happy **students** learn





# Parent Portal

Our parent portal, Inlocoparentis, is designed so that all your child's information is held in one place and you are able to view their details, upload new documents, read school reports and view their expenditure from their student expense account.

The travel feature, enables you to upload and view flight details, travel arrangements or book host family accommodation.

You will automatically receive your personal log in details when you enrol with Alpha Guardians, which can be used via computer or the ILP app.

It also includes helpful information, including handbooks about student life and living in the UK, guidesheets on mobile phone providers and what to pack as well as all our policies and procedures.



# Travel Safety

Whether this is the first time your child has flown, or is a regular flyer, safety is paramount. At Alpha Guardians, the transport of students is very important and all details are carefully checked to ensure students safely meet their transport arrangements and reach their destination.

- Providing details of the driver, and vehicle including contact details in advance to the student and school/host
- All our experienced drivers are fully police and criminal records checked (DBS\*), with insured vehicles. They regularly transport Alpha Guardians students
- Meeting students in the airport terminal or assisting with check in, if required

## Additional Services

Additional meet and greet services are available at extra cost for younger students or anxious flyers. These can include:

- Airside Arrival where students are accompanied from the aircraft, through security and customs, helped with luggage until they meet their driver in the terminal
- Airside Departure where students are accompanied from check in, through security and customs, directly to the aircraft



\*Disclosure and Barring Service







### Aegis Feedback

“Alpha Guardians benefits from only working with local schools as it enables staff to maintain regular contact and only be a short distance away should there be a need to visit in an emergency.”

Jacqueline Scotney, Lead Inspector



# Your Host Family



Sometimes it is not possible for your child to return home for a holiday or school closure, and you do not have friends or relatives where your child could stay.

Alpha Guardians has a wide selection of host families available where your child could stay that have been checked and trained to look after international students in their home. All transport to and from the host family is arranged by Alpha Guardians to ensure your child safely travels from school to host.

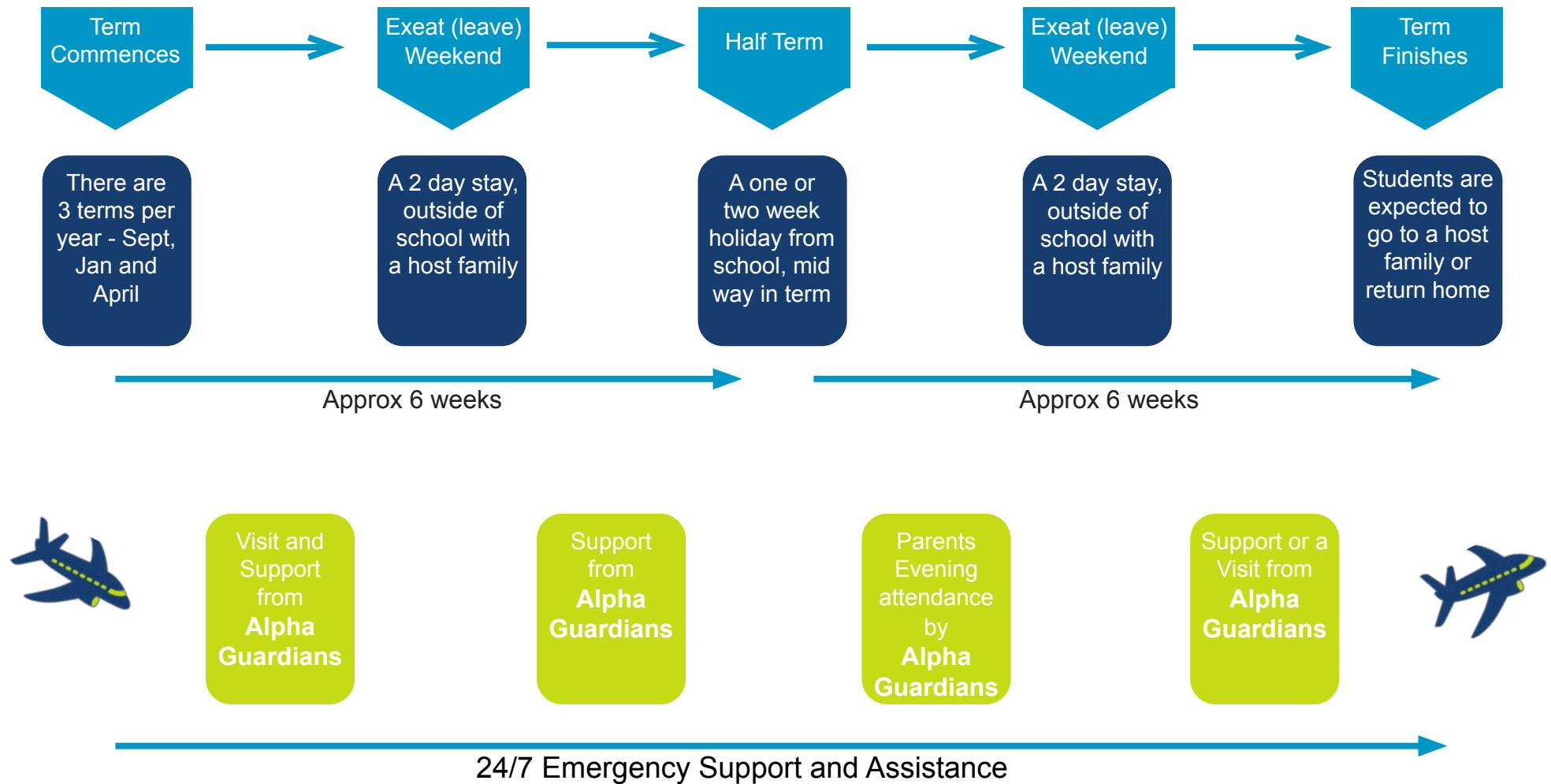
- All host families have been checked (DBS) and inspected by Alpha Guardians prior to student placement
- The host family offers full board - 3 healthy meals per day and snacks
- Each host provides a safe and homely environment for your child to stay and study
- Under 14's are supervised 24/7
- Where available, your child will be placed with the same host family, unless an alternate is requested

Host families are allocated based on the information provided on the application form. If you have a particular request or would like a different host family, please let us know.





# A Typical Term



Airport transfers and travel can be arranged by Alpha Guardians to ensure your child is safely escorted when in the UK

## Aegis Feedback

“ It is evident that the Alpha Guardians team really care about the services and support that they are providing for students and their families. ”

Jacqueline Scotney, Lead Inspector







Apply



Fly



Start



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